



Delivery & Transportation

1. Delivery times quoted are estimates and are not binding on Brown Cow Productions & Events until the job is in production.
2. Delivery Prices will be quoted on an individual job basis.
3. Damaged or missing products need to be advised in writing to your Brown Cow Productions & Events account sales representative within 48 hours of receiving the goods.
4. Goods damaged needs to be indicated on the delivery slip when signing for the delivery of the goods. This must be forwarded to Brown Cow Productions & Events within 48 hours and if possible, a picture to be forwarded of the damaged goods.
5. If items have to be re-delivered because they were refused, undeliverable or unclaimed due to incorrect address details provided by the client, the client will be billed and held liable for any additional delivery costs.